

# Appendix 1



## LICENSING ACT 2003

This form should be completed and forwarded to:

**London Borough of Tower Hamlets,  
Licensing Section, Mulberry Place (AH), PO BOX 55739, 5 Clove Crescent, London E14 1BY**

**Application for the review of a premises licence or club premises certificate  
under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form.  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.  
You may wish to keep a copy of the completed form for your records.

**I ...Pc Mark Perry 748HT Borough Licensing Officer apply for the review of a  
premises licence under section 51 / apply for the review of a club premises certificate  
under section 87 of the Licensing Act 2003 for the premises described in Part 1  
below (delete as applicable)**

**Part 1 – Premises or club premises details**

Postal address of premises or club premises, or if none, ordnance survey map reference or description Angel and Crown 170 Roman Road	
Post town <b>Tower Hamlets</b>	Post code (if known) London

**Name of premises licence holder or club holding  
club premises certificate (if known)**

Stephen Baldwin

**Number of premises licence or club premises  
certificate (if known)**

21902

## Part 2 - Applicant details

Please tick ☐ yes

I am

- 1) an interested party (please complete (A) or (B) below) ☐
- a) a person living in the vicinity of the premises ☐
- b) a body representing persons living in the vicinity of the premises ☐
- c) a person involved in business in the vicinity of the premises ☐
- d) a body representing persons involved in business in the vicinity of the premises ☐
- 2) a responsible authority (please complete (C) below) Y
- 3) a member of the club to which this application relates (please complete (A) below) ☐

### (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other title ☐  
(for example, Rev)

**Surname**

**First names**

Please tick yes ☐

**I am 18 years old or over**

**Current postal  
address if different  
from premises  
address**

**Post Town**

**Postcode**

**Daytime contact telephone number**

**E-mail address  
(optional)**

**(B) DETAILS OF OTHER APPLICANT**

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other title ☐  
(for example, Rev)

**Surname**

**First names**

**I am 18 years old or over**

Please tick ☐ yes  
☐

**Current postal  
address if different  
from premises  
address**

**Post Town**

**Postcode**

**Daytime contact telephone number**

**E-mail address  
(optional)**

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

**Name and address:**

Pc Mark Perry 748HT  
Licensing Officer  
Tower Hamlets Police  
Toby Club  
Vawdry Close  
E1 4UA

**Telephone number (if any)**

**E-mail (optional)**

**This application to review relates to the following licensing objective(s)**

Please tick one or more boxes ☐

- |   |                          |
|---|--------------------------|
| 1) the prevention of crime and disorder | Y                        |
| 2) public safety                        | <input type="checkbox"/> |
| 3) the prevention of public nuisance    | Y                        |
| 4) the protection of children from harm | <input type="checkbox"/> |

**Please provide as much information as possible to support the application** (please read guidance note 2).

Tower Hamlets Police are reviewing the premises License of the Angel and Crown Public House on the grounds of Crime and Disorder and Public Nuisance. Over the last 18 months the premises has become known to Police due to complaints from local residents regarding crime and anti-social behaviour, the observations of Police when they have visited the premises, and the actions of the staff and management of the venue.

Various visits to the pub by Police have found the following:

Customers drinking in the bar when they were so intoxicated they could barely stand up unaided.

Groups of youths hanging around outside the pub drinking alcohol and using nitrous oxide,

Groups of customers outside drinking on the street, being loud and intimidating.

Strong traces of drugs found in the premises.

Generally found the pub to be very poorly run with no effective management.

The problems faced by residents are very well described in an e-mail received by Police in June 2016 from a local resident who had been affected by the customers of the pub.

*Dear PC Perry,*

*I would like to make a statement regarding my personal experiences of the Angel and Crown which I insist be used anonymously.*

*I have lived in close proximity to the Angel and Crown public house for over 16 years. Living on a main road and close to a pub I do expect to hear some noise, however, the level of noise and anti social behaviour in and around the pub has over the last few years become completely unacceptable.*

*As far as I can tell, the actual landlord and landlady of the pub are not present for a lot of the time, which leaves the pub to be run by female bar staff who are ill equipped to deal with the level of problems happening outside the pub.*

*The problems can start from a Thursday late afternoon/evening and follow through to Sunday. There are often groups of young men and some women drinking outside the pub, this can be known to sprawl across the pavement, around the side of the pub in Smart Street and around the back of the flats. I have a good view of these areas and can sometimes see people crossing the street to avoid walking directly past the pub as it can be incredibly intimidating. I have witnessed passers by being verbally and physically abused by customers from the pub.*

*I have recently witnessed a customer from the pub so drunk that he was barely able to stand however, he managed to urinate over a car with a pint glass in the other hand. This was in the early evening when it was still light. I have lost count of the number of times I have witnessed Nitrous Oxide being inhaled, cannabis being smoked and powder being snorted on the back of hands outside the pub in broad daylight.*

*Even if I couldn't see the issues above, I could certainly hear the levels of noise. When customers are that drunk and that high, I am presuming that they are unaware of how loud they can be. Myself and my partner can never be guaranteed to get to sleep before 11pm and sometimes later. This is mostly due to customers talking and shouting for hours, cabs tooting, cars playing music etc.*

*I have recently been speaking to neighbours as I wanted to gauge how the situation was affecting them. Some I spoke to had made complaints and others were too frightened to for fear of reprisals.*

*During my years of observing the pub and its customers the one thing that stands out for me is the lack of respect that the landlords and owners have for the local area and its residents. The only time I have ever seen a member of staff from the pub try to control the behaviour of its customers outside the pub was around a month ago, when the landlady came out of the pub and asked a group of young males to kick any nitrous oxide canisters that they were using down the drain and if they did so, she would bring them a free drink, which she did.*

*Living with the levels of noise and ASB for such a long time does have a negative effect on*

*myself and my partner. It's not something you ever get used to. We both work full time and just want to come home and relax at the weekend and often this is not possible due to the pubs customers. Stress levels can be high and sometimes I pray for rain so that it stops so many people congregating outside.*

*I have looked at and have frequented many other public houses in Bethnal Green and all across London and can honestly say I have never seen anything like the situation that is allowed to carry on outside The Angel and Crown in such a built up residential area. The surrounding area on Roman Road, apart from traffic noise, is generally very quiet otherwise.*

*I think with changes to the licensing hours, the landlords doing their job properly and no drinking outside the pub things may improve but this would need to be closely monitored and results would have to be long term and not just for a few weeks.*

*Thank you so much for getting in touch and I really look forward to seeing some improvements being made in and around The Angel and Crown not just for me but for all local residents who are disturbed on a regular basis.*

The resident was known to Police and we had been in contact with them regarding the problems they had been experiencing and working to help resolve them. They did not want to provide their details as they genuinely feared reprisals by the customers of the pub.

**A second complaint from same resident is below dated 19th April 2016.**

*On my way home from work, I noticed a group of young men 20-25 years old blocking the pavement outside the Angel and Crown public house. Some were drinking from glasses, presumably from the pub whilst some were rolling, smoking and passing around joints. The group were sitting on the pub pull down chairs and appeared to be intimidating. It was a sunny evening and the drugs were being openly and blatantly smoked in front of passers by, children etc. This went on for about an hour. I noticed a female community officer standing a few shops along from the pub and wondered if perhaps she had noticed and reported the incident.*



*A similar group of men were smoking cannabis on a Saturday, two weeks ago during daylight hours.*

The evidence of local residents is backed up by what Police officers have discovered when they have attended the venue:

**The following was a record of a Police visit to the Angel and Crown on Friday 10th June 2016 by PC Ferguson of the local Safer Neighbourhood Team**

*We had to attend the Angel & Crown pub on Roman Road around 22:45 hours due to constant complaints from residents concerning litter, noise, and nitrous oxide usage. On scene a group of 5-8 males were standing to the side of the premises and clearly inhaling the balloons, causing residents concerns. Some are known nominal's from the Cranbrook estate and Old Ford Road area. Only statements were "it's a Friday night, nothing else to do" "whose complaining, were not doing anything wrong" - denied causing the litter.*

*The landlord was not on the premises, and my sergeant did speak to the barmaid. She states that another member of staff had asked them to leave but took it no further when they refused. It was not the staff or landlord at anytime that called the Police - just left to residents complaints. Mr Chapman was reached on the phone and stated that he was working with licensing and myself to improve the situation, although incidents are still occurring. Barmaid initially stated Mr Chapman had "just popped out", and was overhead on the phone "yes yes I've told them you have just left for a moment" although after questioning indicated that he had not been there.*

*Photographs have been attached to the review evidence.*

I visited the Angel and Crown that night and found several customers both inside and outside the premises who were drunk, there were a group of younger customers outside who were drinking alcohol from the pub and had been taking nitrous oxide. The management had clearly been allowing their customers to get so drunk they could barley stand.

On previous licensing visits I have conducted to the Angela and Crown I have seen the same people standing outside the premises drinking and also inside the pub drinking. In the opinion of the Police the management of the Angel and Crown have allowed this group of people to use the pub as a place to hang out, to use illegal drugs and cause harassment alarm and distress to local residents. What is equally concerning is that the management and staff at the pub have not called the Police, or even banned them from their premises, but simply allowed their customers to cause problems form local residents.

#### **11th June 2016**

Officer notice a group of MALE standing around moped and Boris bikes out side the Angel and Crown pub on Roman road.. Half of the group run away when police arrived. The rest were moved on by police, at the time the staff of the Angel and Crown did not come out of the pub to speak with police.

The second time police went to the pub was because of a complaint from local residents. The youths are bring glass jars out of the pub and taking gas.

#### **21st July 2016 at 2030hr**

The reporting officer from Bethnal Green Safer Neighbourhood Team (SNT) was passing by the ANGEL and CROWN Public House on ROMAN ROAD, E2. The SNT have ongoing issues with males on motor scooters pulling up outside the pub and blatantly dealing drugs to those standing outside. The SNT and Licensing Team have had meetings with the landlord and certain conditions are being put in place regarding CCTV and groups gathering outside.

#### **Sunday 16th October 2016**

Officers were called by the victim who stated he had been pushed out of the Angel and Crown by the a male customer.

The victim stated he ordered delivery of a pizza online for dinner with his family. The pizza

was not delivered in time so he called the delivery of company who stated the pizza had been delivered to a male who was standing outside the pub. The male stated to the delivery man he ordered the pizza and was given to large pizza, this male then entered the pub.

The victim came down to the pub and saw males eating the pizza inside the pub. He approached them and stated the pizzas are his and that he wanted them back. The males refused and stated they ordered the pizza.

An altercation between the victim and the suspect occurred inside the pub. The victim was pushed out of the pub by the suspect without any pizzas.

The victim wanted to make police aware as drinkers in the pub have been causing him issues. A few minutes later a large fight was called at the pub. The victim was not involved in the this call as he was inside his flat upstairs.

The victim was advised to contact the pizza delivery company to complain in regards to "his pizza were not delivered to him" but he had paid for the pizza online.

The victim had been drinking and a statement was not taken. The victim did not want to make a report of this incident, however wife was insisting he does. Wife did not witness the incident in the pub. No suspects were identified and the case was closed.

### **Sunday 16th October 2016**

Police called by a member of the public who would not give his details stating that members of the travelling community were at Angel and Crown public house roman road and that on leaving the pub were drunk loud and looked liked there were about to fight so has called police. Two people were at scene and were spoken to both stated that they had an argument over a cab and there was only a verbal argument. No injuries were seen and there were no allegations of assaults made by either party.

Recorded as an affray as there was a phone call from member of public but there was no witnesses that wanted to come forward and provide statement or details

Tower Hamlets Police Licensing tried to work with the landlord to resolve the issues, in the first instance the landlord was made aware of the issues and asked to report incidents to Police, to bar customers who are causing problems. The landlord Mr Baldwin agreed to work with the local SNT, and to ban customers causing problems. However there was almost no contact from the pub to Police and complaints from residents continued to be received.

Following these continued complaints from local residents about the Angel and Crown Public House, Roman Road Police conducted several visits to premises and found that customers were being served alcohol while intoxicated, that local youths were using the pub and taking nitrus oxide outside. The premises was causing noise nuisance to local residents. At a meeting with the landlord and LBTH Licensing the following minor variation was made to the license which will hopefully resolve the problems.

1) A CCTV system to be put in place, the cameras are to be of sufficient quality so that peoples faces are clearly identifiable from the footage. The cameras are to be placed in such a way as they cover areas of the pub specified by the Police.

The system is to record the footage and to keep it for a minimum of 30 days and a copy off CCTV footage is to be made available to Police or the Local Authority upon request and supplied within 24 hours.

While the premises are open to the public a member of staff must be on duty who can operate the CCTV system.

2) Two SIA security staff are to be on duty at the premises on Friday and Saturday nights from 7pm until the premises is closed and the last customers have left the premises. The security must sign and out in a record book at the start and end of their shifts, and must be clearly identifiable as security.

3) A incident record book is to be kept at the premises, this book will record all refusals of the sale of alcohol, all disorder and crimes that occur either in the premises or involve the premises customers, or any other incident of note. The incident book is to be signed off

every day by the manager even if there is nothing to report.

4) A Sound Limiter to be fitted by the premises and a level set by Tower Hamlets Environmental Health Team, and checked twice a year.

5) All doors and windows to be kept closed while regulated entertainment is taking place in the premises.

6) The hours the premises are open to the public and able to carry out licensable activities are changed to the following:

**OPEN TO THE PUBLIC**

Sunday to Thursday - 09:00 - 23:30

Friday and Saturday - 09:00 - 00:00

**SALE OF ALCOHOL**

Sunday to Thursday - 09:00 - 23:00

Friday and Saturday - 09:00 - 23:30

**LATE NIGHT REFRESHMENT**

Friday and Saturday - 09:00 - 23:30

**REGULATED ENTERTAINMENT**

Sunday to Saturday - 09:00 - 23:00

This appeared to work for a few months, however as can be seen from the complaints from residents listed below, after a couple of months the pub reverted to its old ways and complaints from residents started again. The Police have also had to attend the venue several times since the new conditions were added to the license.

**11th June 2017**

Premises visited by Police and found a group of about 10 people outside drinking alcohol, which is against a voluntary agreement reached. Empty nitrous oxide canisters outside the

pub and believed that this was the pub's customers. Same had been observed the previous night. One customer found in the pub who was intoxicated. Manager Joanne Arristide spoken to and she refused the customer service, when he asked for another drink. However if I had not been there I believe she would have served him. She denied her customers had been using nitrous oxide.

#### **On the 25th June 2017**

Police have been called by a female stating that a male and female were fighting in the street in Roman Road outside the Angel and Crown Public House. On arrival police have seen sus1 and sus2 was throwing punches and has also slapped the male in the face. Police have arrived and separated the two parties. The male suspect was holding a phone and has said to police that the female was his wife and that they have had an argument and that he has been hit by her a couple of times but does not want anything to be done about it.

The female was seen by police arriving to be throwing punches and slapping the male. She was spoken separately and was also extremely intoxicated and did not want to speak to police although on arrival was shouting towards the car, call the police, he has been hitting me I want him arrested.

The two witnesses have then made themselves known to police and have stated that they had also seen the male to be attacking the female by punching slapping at one point to be grabbing hold of her by the throat and also throwing her to the floor.

The first witness states that he was driving in his car into Smart Street from Roman Road and has seen the males trying to get the female into a car believed to be a cab and because the female was drunk she didn't and then was assaulted by the male by being pushed to the floor and slapped in the face. The two witnesses have got out the car concerned for the female and have challenged the male that he should leave them alone. The male suspect has then approached the witness after pushing the female again to the floor and has shouted at him 'get back in your car' and has then approached him and has pushed him in the chest with his chest.

As the witnesses went back to their car after trying to help the female who had dropped her

bag from being pushed to the floor the second witness has looked round and has then watched the female approach the male and begin to slap him constantly round the face and they have decided to get in the car. The first witness was aware that a female passer by had called police and the decided to leave for fear of being assaulted themselves. They have seen police arrive and have made themselves known.

What is concerning about this crime is that nobody at the pub has contacted Police, this is a theme from the management of the Angel and Crown that when incidents occur Police are not called which invariably means the problems escalate and customers feel free to act any way they see fit. In this case intimidating passers by when they try to assist.

The other serious concern is that customers are frequently allowed to get very drunk, which increases the chances of violence and disorder occurring. Again this is a theme with many of the incidents that occur at the pub.

Despite both the male and female involved in the incident being arrested neither of them wished to substantiate any allegation and the case was not proceeded with.

**Resident contact the Safer Neighbourhood Team in July 2017 to report the following:**

*Dear Safer Neighbourhood Team*

*I left a message on your answering machine the other evening and just wanted to confirm what I had said.*

*There have been many many incidents of awful behaviour outside the Angel and Crown for the past few years but over the recent months things have really accelerated.*

*Twice recently I have called the police due to fights, and I understand that a couple of weekends ago police were also called, with paramedics to attend yet another fight.*

*On the 20 July there was a loud explosion outside the pub, the men from Simply Fresh over the road came rushing out to see what the cause was, there was black smoke coming from*

*the noise of the explosion but we do not know what caused it. It is so normal now for there to be screaming and fighting outside the pub that no one even bothered to call the police, though two nights later, last Saturday, the police were again called to a fight.*

*I went to speak to the landlord about one incident that my neighbour and I had actually watched (having called the police) and he said all the trouble was caused by Asian men, but we can confirm that there wasn't an Asian person in sight, they were all white. He was rude and aggressive and gave the impression that he can do what he likes.*

*It is quite frightening living close to the pub, apart from the fighting and yelling there is regular drug dealing out the back and men use the back of our flats as a urinal. The behaviour of the 'regulars' is intimidating and I know of no other pub where most of the clientele stand outside with their pints, I thought people had to stay inside unless they were going outside for a cigarette.*

*I would be grateful if you could take this seriously as it is making some of the residents' lives absolutely miserable.*

The following are extracts from a residents "Facebook" account set up to discuss the problems residents have suffered due to the Angel and Crown pub.

### **23<sup>RD</sup> July 2017- Resident Report**

*Just for the record - another big punch up outside the Angel and Crown this evening - two police cars, smashed glass all over the pavement - can we discuss this at our next meeting please*

### **23rd July 2017 - Police Report**

Police were on route to another call and drove passed the Angel and Crown Public House, as they did a commotion could be heard. It appeared a large pub fight had broken out. Police entered the location and detained a male who was being held back, this seemed to de-escalate the situation and the fighting stopped.



Urgent assistance was requested and more units attended. Both parties ran off, landlord didn't want to know. Nobody wished to make any allegations.

One male had small cuts to neck units responding to the urgent assistance call bandaged males.

All potential witnesses spoken to by various officers but nobody including bar staff wished to assist Police with their investigation.

One group was a large band of Irish travellers who were very drunk.

**25th July 2017 at 21:35**

*It's been bad again this evening.*

**Undated**

*More drunk screaming and raging from 10-30 until past 1-30 this morning by the same group who frequent the pub. They hang around outside after closing time drinking from bottles until they start fighting one another. I have contacted Safer Neighbourhoods and the local MP. If any one else has any suggestions, I would love to hear them.*

*I'm trying not to be defeatist but I think the angel and Crown must have some kind of special dispensation because it seems that whatever goes on there will make no difference. The landlord gives the impression that he is untouchable and perhaps he is*

**1<sup>ST</sup> September 2017**

*Watch your feet when entering or exiting 19-34 as some idiot from Angel and Crown has sprayed what appears to be two gallons of urine on our doorstep. To top it off he (assuming a man here) left a pint glass next to the puddle. A more courageous version of me would have returned it to the pub along with a snarky comment but as the last time I set foot in there I was ejected by force I'm staying clear.*

**Undated**

*Anyone any idea what was going on last night - flashing lights, loads of yelling - you know - the usual stuff.*

The Angel and Crown NEVER used to be this bad - I just don't understand why it's got worse.

**4th August 2017**

Premises visited as concerns that there was drug dealing at the premises. Visit at around 22:00. Drug tests conducted in the toilets and strong hits on the MALE toilets indicating fresh use. Hits on ledge and toilet roll holder. No SIA staff on duty in breach of license. Sec 19 Issued. Believed we were observed before entering premises.

**2nd September 2017**

PC Corcoran 696HT from response team contacted licensing due to them being continually called out to the premises.

*Please can you have a look at the Angel And Crown on Roman Road and their licensing conditions. Tonight for the 3rd time in 6 weeks we have been called their to a traveller incident where by they couldn't manage. It abstracted a large number of officers to resolve and I would suggest that the pub is flirting with danger in order to make money.*

**4th September 2017**

I met the Landlord Stephen Baldwin at the pub to go over my concerns that there were still complaints from residents, that Police had been called down to the pub several times over the last month. Most worryingly that when I conducted a visit there a month ago there were no SIA staff on duty, which is a breach of his license. Mr Baldwin said there were SIA on duty, we checked the CCTV and there was no SIA on duty. We then looked at his incident book, and it became clear that there had not been any SIA staff employed at the pub for several months. Please see attached photograph of the roster.

It appears that despite trying to work with the management of the Angel and Crown the premises continues to cause problems for local residents and the Police. The management have not adhered to the conditions added to the pub at the end of 2016. They have not stopped serving people who are drunk, they have not employed security staff as agreed,

they have not contacted Police when there are problems. They have demonstrated that they cannot be trusted to follow the conditions on their license or uphold the Licensing Objectives.

This is in part due to the Owner Mr Baldwin not being there during the evening when these problems are occurring. This means there is no effective control of the pub and it has allowed the customers to effectively take over the running of the pub. As a result drunken and violent customers as well as drug dealers have begun to use the pub, and in the opinion of the Police have become established in the pub, and it will now be very difficult if not impossible to remove from the pub, especially with the current management.

Tower Hamlets Police therefore have no alternative to ask for the Premises License to be revoked.

Have you made an application for review relating to this premises before **Please tick ? yes**  
N

If yes please state the date of that application

Day		Month		Year			

**If you have made representations before relating to this premises please state what they were and when you made them**

No

Please tick ☐ yes

I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate Y

I understand that if I do not comply with the above requirements my application will be rejected Y

**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 3 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant's solicitor or other duly authorised agent** (please read guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date

.....

Capacity

.....

**Contact name (where not previously given) and address for correspondence associated with this application** (please read guidance note 5)

**Post town**

**Post code**

**Telephone number (if any)**

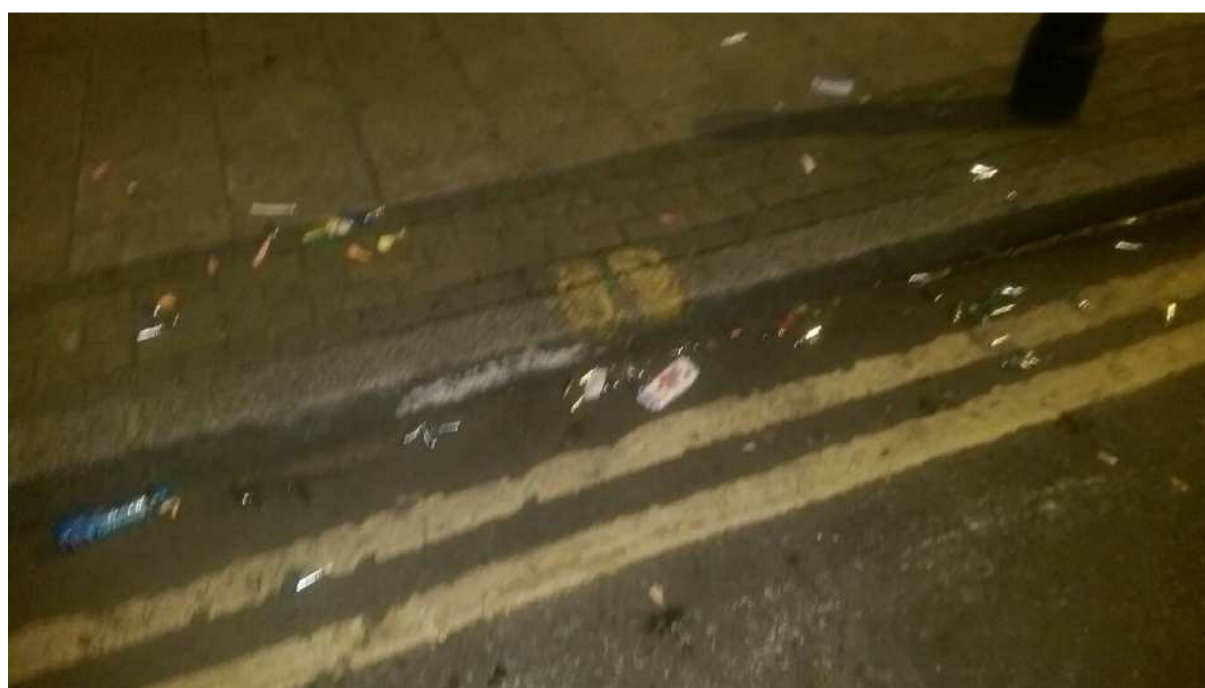
**If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)**

### **Notes for Guidance**

- 1 1. The ground(s) for review must be based on one of the licensing objectives.
- 2 Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3 The application form must be signed.
- 4 An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5 This is the address which we shall use to correspond with you about this application.









28  
29  
5/5/  
6/5/  
12/5/  
15/5/  
19/5/  
20/5/  
24/5/  
27/5/  
2/6/  
3/6/  
9/6/  
10/6/  
16/6/  
17/6/  
23/6/  
24/6/  
~~20/6~~  
~~1/6~~  
7/7/  
8/7/  
14/7/  
2/7/  
22/7/  
28/7/  
29/7/  
4/8/  
5/8/

1/8 0130 1103 0184 8688 Licence number  
called police at Midnight no trouble  
customers & Just would not leave  
Ref CAD 10111

9 0130 1103 0184 8688

**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of

URN:

Age if under 18

Over 18 .....

(if over 18 insert 'over 18')

Occupation:

This statement (consisting of: .... 2..... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature:

Date:

14.09.17.....

 Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am [REDACTED] a local resident and have lived in the Roman Road area for seven years, this statement refers to the problems I have had with a local pub called the Angel and Crown of 170 Roman Road. My life has been greatly affected by the non-existent management of this pub which has resulted in fights, anti-social behaviour and drug dealing now unfortunately an all too regular occurrence at the venue.

The problems of drug dealing, loud noise, and anti social behaviour occur most weekends, with violent fights now taking place more regularly. Most weekends from my home I can hear the sounds of customers of the pub screaming at each other, making allot of noise even when they talk due to the amount of alcohol they have consumed. I have watched from my window and seen customers of the pub drinking outside, I know they are from the Angel and Crown as I have begun to recognise them, seen them go into and out of the pub and drink from glasses from the pub not from bottles bought elsewhere.

The customers of the pub get so drunk I have seen them staggering outside, shouting and swearing, sometimes the people outside number between 10 - 20. I have never seen any member of staff or manager make any effort to control the customers, even when they are falling down drunk and unable to walk in a straight line. When they had security staff on they would just seem to watch and take no action. There is no effective control of the pub or its customers.

There is also a problem with younger customers of the pub hanging around the side drinking, getting drunk, they are also inhaling nitrous oxide and dealing drugs. I have seen the after effects, the small silver canisters, the smashed bottles and beer glasses on the street by the pub. They are usually there on Friday and Saturday nights, sometimes till 1 or 2 in the morning. They hang around in groups, sometimes there are cars there they are very intimidating to me. I have heard a member of staff talking to the group saying "I know you deal drugs". This

Signature:

Signature witnessed by: .....

Continuation of Statement of .....

problem seems to of got worse from about May and is bad during the summer months. I have been told by PC Perry that the premises stopped using its security around then and this would seem to be one of the reasons for the bad behaviour to increase. Over the last 6 weeks I have seen the Police been called to the pub twice late at night due to unruly customers, the problems at the pub never seem to stop.

All these problems have had a detrimental effect on my life, I am not able to sleep due to serious disorder outside. It is affecting my job making it difficult to work as I am groggy from the poor nights sleep I have had. I am unable to enjoy home, I wouldn't bring friends back because of noise and anti-social behaviour from the customers of the pub, they are just too intimidating and I would not subject my friends to their bad behaviour. I am also undergoing treatment for cancer and need rest something I can't do with the pub being run as it is.

It is not just me saying this it is other people in the area. We have a social media group where we have recorded how the pub has affected us.

I therefore ask that the premises license of the Angel and Crown is revoked.

Signature:



Signature witnessed by: .....

**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Estella DOOLEY** ..... URN:Age if under 18 **Over 18**..... (if over 18 insert 'over 18') Occupation: **Police Sergeant 71 HT**.....

This statement (consisting of: .... **1**..... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature:

Date: 11/09/2017

Tick if witness evidence is visually recorded ☐ (supply witness details on rear) On **FRIDAY 4<sup>th</sup> of AUGUST 2017** I was on duty in plain clothes assisting PC PERRY who is the Police Licensing Officer. On the aforementioned date we attended the **ANGEL AND CROWN** which is situated on **ROMAN ROAD**. PC PERRY then informed the Bar worker that he was here to perform tests for drug use in the premises. PC PERRY then, along with myself entered cautiously both Men and Women bathrooms at the rear of the pub, whilst PC STAMMERS remained in the bar area to interact with the customers and deterring any breach of the peace. PC PERRY at around 2200 hours performed the tests. He informed the bar worker/landlord that the swab tests he had performed in the bathrooms had tested positive and that there was strong use from the male toilets. There were no SIA door staff in breach of the license and I witnessed PC PERRY issued a Sect 19 order. I did not see any male leave the toilets prior to the tests being conducted. After the notice was served Myself, PC PERRY, PC STAMMERS left the location.

Signature:

Signature witnessed by:

**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **PC Harry Edgecombe** ..... URN:

--	--	--	--

Age if under 18 **Over 18**..... (if over 18 insert 'over 18') Occupation: **Police Officer 239464** .....

This statement (consisting of: .... **2**..... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: **PC Harry Edgecombe 160HT** ..... Date: **11/06/2016** .....Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I have been asked to provide this statement by PC 748HT PERRY in relation to a licensing visit conducted at THE ANGEL AND CROWN, 170 ROMAN ROAD, LONDON, E2 0RY on SATURDAY 11TH JUNE 2016 at approximately 0015 hours. H8

On FRIDAY 10TH JUNE 2016 I was tasked to assist the Tower Hamlets Licensing Team during that evenings EURO 2016 event, primarily as the driver of the police vehicle. I was on duty between 1800 hours on FRIDAY 10TH JUNE 2016 and 0200 hours on SATURDAY 11TH JUNE 2016 accompanied by PC 748HT PERRY, an experienced licensing officer. Throughout the night we had conducted various licensing checks in and around Canary Wharf, The Isle of Dogs and Bethnal Green. At approximately 0015 hours, whilst driving along ROMAN ROAD, back towards BETHNAL GREEN ROAD, our attention was drawn to THE ANGEL AND CROWN, 170 ROMAN ROAD, LONDON, E2 0RY which was situated on the left hand side of the road from our direction of travel at the junction of SMART STREET. Our attention was drawn to the venue as outside the main entrance was a large gathering of individuals, between the ages of approximately 18 and 25, both males and females, who appeared visibly intoxicated and had a loud demeanour. This was apparent as a majority of the individuals had drinks in their hands and appeared to be staggering around the pavement outside the venue entrance. H8

As a result of this PC 748HT asked me to pull up by the venue so that a licensing check could be conducted, and the manager be spoken to. Due to a lack of suitable parking areas I had to drive around to the rear of the venue and park, as soon as we pulled up on SMART STREET the individuals outside the venue entrance 'starburst' meaning that they all rapidly dispersed in differing directions; some on push bikes and some in vehicles. PC 748HT and I did not go immediately to the venue as when I stepped out of the vehicle I immediately noticed an extremely large number of Nitrous Oxide Canisters all over the pavement and road, which I pointed out to PC 748HT; I would estimate there to have been approximately 150 Canisters and the boxes they came in scattered all

Signature: **PC Harry Edgecombe 160HT** Signature witnessed by: .....



Continuation of Statement of **PC Harry Edgecombe**.....

over the ground. Also clearly visible were a mixture of both broken and intact glasses around the pavement area and a number of bottles. My attention was also drawn, to what I believed to be, urine up against the wall and running down the pavement. PC 748HT took photographs of the resulting mess which was left by what appeared to be customers from THE ANGEL AND CROWN.

PC 748HT and I have then gone to the venue to seek out a manager, outside the venue remainder approximately 3 to 5 individuals approximately 18 - 25 years of age who were clearly intoxicated with drinks in their hands. As we approached the door a female member of staff made herself known to us as the duty manager, having stepped into the venue it was clear that a number of customers inside the venue were also clearly intoxicated and still being served by the bar staff. PC 748HT asked to speak to the duty manager outside so that he could show her the mess which had been left. The female immediately started talking about how she had had enough and that there was nothing more she could do as she had been screaming and shouting at the customers to go back inside all night. She stated how she was unable to control the individuals outside, who she confirmed were her customers, also confirming that it was her customers who had been using the Nitrous Oxide Canisters and confirming the glasses outside did indeed belong to the pub. PC 748HT gave the duty manager stern words of advice and informed her that he would be seeking a review of the premises licence. I also informed the Duty Manager of the new laws surrounding legal highs, and that if individuals were using them in, on or around her premises, she should call Police so that the individuals could be dealt with appropriately. The duty manager stated that she would pass on the message to the landlord, profusely apologised, and stated she would clean up all the mess which she began to do whilst we were on scene.

Having been satisfied that action was being taken, PC 748HT and I left the venue to continue with other licensing checks in the Bethnal Green area before returning to the Police Station at 0115 hours to compile paperwork and reports for the evening.

Signature: **PC Harry Edgecombe 160HT** Signature witnessed by: .....

On Monday 11th September 2017  
Stephen Baldwin manager of the  
Angel + Green Roman Road.  
Spoke to me and admitted that  
Security had not been hired for  
several months in breach of license  
Also incident book not used in  
3 months. He agreed with me  
that his staff were not informing  
him of incidents at the pub. I  
explained that due to the number  
of incidents and that as he had  
not held up his agreement regarding  
Security and incident book that I  
was left with no choice but to  
revoke the license and said to  
revoke it. Mr Baldwin said that  
he was selling the lease and  
offered to close at 2pm on Friday  
or Saturday. I said I would pass  
this onto the licensing committee  
in my licensing review application<sup>12</sup>

and that he could make his  
own representation at the committee.  
I told Mr Baldwin that should  
the license be revoked and a  
new application be made by new  
owner I would consider it on  
its merits. That is a accurate  
record of what was said.  
+

04/09/17.

## WITNESS STATEMENT

**Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B**

URN

Statement of: Oscar Pantano

Age if under 18: Over 18

(if over 18 insert 'over 18')

Occupation: Police Officer

This statement (consisting of                      page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: ..... Date:

I am the above named person. This statement refers to a series of incidents that took place at or near the Angel & Crown Public House based at 170 Roman Road, Bethnal Green, London, E2 0RY.

I am a dedicated ward officer for the Bethnal Green Ward at the Bethnal Green Safer Neighbourhoods Team. I have been working in Tower Hamlets for the last two years and I am well aware of the issues surrounding this establishment. I am also well informed about the negative impact suffered by the local residents due to all sorts of crime and anti-social behaviour instigated in the local area by the publicans who attend these premises on a daily basis.

I firstly became aware of the Angel & Crown when I joined my current team. I was informed at the time that there had been innumerable incidents where police attendance had been requested due to fights, drug dealing, street drinking, noise, littering, breach of licence conditions, urinating in public, cycling on pavements, etc.

Residents have contacted me personally and explained how many of them are afraid to walk down the road after dark and how they are woken up in the early hours of the morning on a regular basis by rowdy behaviour taking place right outside their windows. This has an even worse impact on the elderly and infirm residents who live in the nearby properties. Some of them have reached a breaking point and after confronting the culprits have been verbally abused and threatened.

I have personally seen punters drinking and being noisy outside the premises and I have stopped and carried out checks on those individuals. I am aware that drugs are being consumed at the premises and even though no offences had been reported by the managers, tests have confirmed that the premises toilets are being used for drug use.

I am aware that meetings between the landlord and the police licensing officer have taken place but even though the landlord put measures in place to rectify everything that had gone

Witness Signature: .....

Signature Witnessed by Signature: .....

Continuation of Statement of:

wrong with his business, he has not managed to resolve the problems. It is now clear to me and to the other agencies involved in this matter that the managers of the business are not able to turn the business around and/or to ban the individuals who are causing the issues from drinking at the pub.

A separate issue created by the activities carried out at these premises is the demand on emergency services resources like police and the ambulance service who regularly attend to incidents involving injuries. These calls will eventually translate into lengthy investigations involving the first officers at the scene, secondary investigators like CID, crime scene examiners, CCTV operators, lab scientists, local authority officials, etc. This creates an enormous work load for local policing teams which will undeniably keep officers off the streets who will instead spend a great deal of their time arranging meeting, taking statements and completing case files.

Additionally, it cannot be ignored the fact that there will be a high financial element to take into account, at a time when resources are limited and public service organizations are looking into ways to save money.

I believe the issues explained above are affecting local resident's confidence in police and this could eventually prevent them from engaging due to lack of trust. This is a situation that must be avoided at all costs as without the support of the local community there could be long term consequences to the effectiveness of policing.

Witness Signature: .....

Signature Witnessed by Signature:.....

Page 2 of 2

## Corinne Holland

---

**From:** MARK.J.Perry [REDACTED]  
**Sent:** 20 October 2017 11:16  
**To:** Corinne Holland  
**Subject:** Regarding the Angel and Crown on Roman Road

Hi,

Please can the below be added to my evidence regarding the review of the Angel and Crown public house.

Thanks

Mark

PC Mark Perry  
Police Licensing Officer  
Toby Club  
Vawdry Close  
E1 4UA

---

**From:** Sent: 16 October 2017 21:57  
**To:** Perry MARK J - HT  
**Subject:** Regarding the Angel and Crown on Roman Road

Dear Mark,

We are a family of three, with a two-and-a-half year old son and we live in ,

We have been invited to share our thoughts about the license of the Angel and Crown and are happy to do so. We had not previously thought to record our grievances with the pub in detail, and had we kept a diary this letter could have easily run 15 pages – but we will here relate two stories that we feel are quite indicative of the pub's effect on the neighbourhood.

Both of these stories involved police attending so they are recorded in the Bethnal Green constabulary's records.

The first event occurred on 16 October 2016. We had ordered pizza to be delivered to our home, and got a phone call from the delivery man at about 9.15pm asking us about the entrance to the block. After directing him and waiting for about 5 minutes (and, delivery being with Uber, being unable to ring the courier back) I decided to walk downstairs to look for him. He was nowhere to be found, but as I passed by the pub I noticed two pizzas matching our order being consumed inside the Angel and Crown. I entered the pub and (politely) asked the patrons why they thought it was okay to steal other people's pizza (they were almost entirely consumed so I didn't see the point in asking them to return them) at which point two of them, in my recollection being cheered on by the landlady, proceeded to eject me by force and in the process hit my shoulder against the doorway in a manner that made my arm hurt for two days after. I tried to plead with the pub staff but they completely ignored me. I called the police to report the indecent and they attended our flat shortly after and took a statement – the reference number is CAD8423.

The second event happened during the first or second week of September, unsure about the exact date. At that point there had for several weeks regularly been large crowds gathered outside the pub, both during and after its opening hours, acting extremely noisy and behaving in a very threatening and aggressive manner. We have a direct view onto the entrance to the pub from our balcony entrance and we witnessed fights with an alarming frequency. Wednesdays and Thursdays generally being the worst evenings, often with a group of about 20 people lingering around until 2–3 in the morning, with crates of beer that they would down and then crash the bottles into the street. Police would attend nearly every evening to break up fights. The evening in question, about 6 or 7 police cars had been outside the Angel and Crown for about 30-40 minutes, and as I saw they were all leaving whilst there was a large crowd of people still outside I decided to go downstairs to plead with the police to break up the crowd (it was about 11pm). As I arrived downstairs I got the attention of the last police car and wave to them to ask them to stop, which they do just in front of the pub. Whilst I try to talk to the police through their open windows, a patron of the pub

approaches me from behind and pushes me into the police car door. He was visibly very intoxicated and when I asked him to stop and get off me, he claimed he was trying to help me from falling over. I thanked him and continued to talk to the police, and after about 10 seconds he did the same thing again, in an even more violent manner, at which point the officers in the car told me to get in the back so they could drive off, which I did, and they did – the man following in pursuit into the street and even managing to pull the car door open to try to punch me. The police then drove me around the block onto the back of the building where I spoke to them for about 15 minutes about the pub – they told me they knew all about the situation and attended regularly to break off fights, but that there was little they could do as it's a licensing matter and not a police matter (being loud and drunk in the street is not in itself an offence, they said). I went back into my building through the back but the episode left me afraid to exit the building through the front as I recognised the person that had attacked me as being a regular at the pub.

The months of August and September were particularly horrific when it came to noise from the Angel and Crown, and the few times we've had interactions with its management or weekend security guards it's quickly become obvious that they have no intention of accommodating the residence of the building. The security guards on weekends (on the occasions there is one present) is generally very dismissive when asked to help keep the noise down (we have been down to ask to speak to them on a few occasions).

Since the Angel and Crown started closing at 7pm on weekends, most of their regular patrons seem to have abandoned the pub for other venues, and though we feel sorry for the residents at whatever new place they've chosen, the quality of life for us has improved immeasurably. We hope that this licensing condition be made permanent, or better still that the license be revoked completely. A pub should of course be a place of life and with that a bit of noise is to be expected, but the all around aggressive and threatening ambiance radiating from the venue has in our view no place in civilised society.

Thank you very much for the opportunity to voice our concerns and please feel free to get in touch if you have any questions or would like more information.

Your sincerely

**Consider our environment - please do not print this email unless absolutely necessary.**

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

**Find us at:**

**Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)**

**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

# Appendix 2

**(Angel & Crown)**  
170 Roman Road  
London  
E2 0RY

**Licensable Activities authorised by the licence**

The sale by retail of alcohol

The provision of regulated entertainment consisting of films, indoor sporting events, live music, recorded music

The provision of late night refreshment

**See the attached licence for the licence conditions**

**Signed by**

**David Tolley**  
**Environmental Health & Head of Trading Standards**

**Date: 23/02/2006**

Minor variation 24<sup>th</sup> August 2017





LICENSING ACT 2003

## Part A - Format of premises licence

Premises licence number

21902

### **Part 1 - Premises details**

**Postal address of premises, or if none, ordnance survey map reference or description**

170 Roman Road

**Post town**

London

**Post code**

E2 ORY

**Telephone number**

[REDACTED]

**Where the licence is time limited the dates**

Not applicable

**Licensable activities authorised by the licence**

The sale by retail of alcohol

The provision of regulated entertainment

The provision of late night refreshment

**The times the licence authorises the carrying out of licensable activities**

**Sale of Alcohol**

- Sunday to Thursday, 09:00 hrs to 23:00 hours
- Friday and Saturday, 09:00 hrs to 23:30 hours

**Regulated Entertainment (films, indoor sporting events, live music, recorded music)**

- Sunday to Saturday, 12:00 hrs to 23:00 hrs

**Late Night Refreshment**

Friday and Saturday until 23:30 hours.

**The opening hours of the premises**

- Sunday to Thursday, 09:00 hrs to 23:30 hours
- Friday and Saturday, 09:00 hrs to midnight

**Where the licence authorises supplies of alcohol whether these are on and/ or off supplies**

On and off sales

## **Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Angel & Crown (Bethnal Green) Ltd  
170 Roman Road  
Bethnal Green  
London  
E2 0RY

**Registered number of holder, for example company number, charity number (where applicable)**

██████████

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol**

Stephen Baldwin  
Angel & Crown  
170 Roman Road  
London  
E2 0RY

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Personal Licence No: ██████████

Issuing Authority: ████████████████████

## **Annex 1 - Mandatory conditions**

No supply of alcohol may be made under the premises licence-

- a) at a time where there is no designated premises supervisor in respect of the premises licence, or
- b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence

1.

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises;
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability)
2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3.

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy
  - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
    - (a) a holographic mark, or
    - (b) an ultraviolet feature.
4. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
5. 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1—
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) “permitted price” is the price found by applying the formula —
 
$$P = D + (D \times V)$$
 where —
    - (i) **P** is the permitted price
    - (ii) **D** is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) **V** is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence
    - (i) the holder of the premises licence
    - (ii) the designated premises supervisor (if any) in respect of such a licence, or
    - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence
  - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994
3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day

## **Annex 2 - Conditions consistent with the operating Schedule**

1. Applicant will be a member of Pub Watch and is prepared to be a member of Nite Net or similar organisation
2. Signage will be on display requesting customers to leave quietly.
3. Local arrangements with local taxi operators shall be in place.
4. A CCTV system to be put in place, the cameras are to be of sufficient quality so that peoples faces are clearly identifiable from the footage. The cameras are to be placed in such a way as the cover areas of the pub specified by the Police.  
The system is to record the footage and to keep it for a minimum of 30 days and a copy of the CCTV footage is to be made available to Police or the Local Authority upon request and supplied within 24 hours.  
While the premises are open to the public a member of the staff must be on duty who can operate the CCTV system.

5. Two SIA security staff are to be on duty at the premises on Friday and Saturday nights from 7pm until the premises is closed and the last customers have left the premises. The security must sign in and out in record book at the start and end of their shifts and must be clearly identifiable as security.
6. An incident book is to be kept at the premises, this book will record all refusals of the sale of alcohol all disorder and crimes that occur either in the premises or involve the premises customers, or any other incident of note. The incident book is to be signed off every day by the manager even if there is nothing to report.
7. A sound limiter to be fitted by the premises and a level set by Tower Hamlets Environmental health Team and checked twice a year.
8. All doors and windows to be kept closed while regulated entertainment is taking place in the premises.

**Annex 3 - Conditions attached after a hearing by the licensing authority**

Not applicable

**Annex 4 - Plans**

The plans are those submitted to the licensing authority on the following date:

24 November 2005

## Part B - Premises licence summary

**Premises licence number**

**21902**

### Premises details

**Postal address of premises, or if none, ordnance survey map reference or description**

170 Roman Road

**Post town**

London

**Post code**

E2 0RY

**Telephone number**

██████████

Where the licence is time limited the dates

N/a

Licensable activities authorised by the licence

The sale by retail of alcohol

The provision of regulated entertainment consisting of films, indoor sporting events, live music, recorded music

The provision of late night refreshment



The times the licence authorises the carrying out of licensable activities

**Sale of Alcohol**

- Sunday to Thursday, 09:00 hrs to 23:00 hours
- Friday and Saturday, 09:00 hrs to 23:30 hours

**Regulated Entertainment (films, indoor sporting events, live music, recorded music)**

- Sunday to Saturday, 12:00 hrs to 23:00 hrs

**Late Night Refreshment**

Friday and Saturday until 23:30 hours.

The opening hours of the premises

Sunday to Thursday, 09:00 hrs to 23:30 hours

Friday and Saturday, 09:00 hrs to midnight

Name, (registered) address of holder of premises licence

Angel & Crown (Bethnal Green) Ltd  
170 Roman Road  
Bethnal Green  
London  
E2 0RY

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On and off

Registered number of holder, for example company number, charity number (where applicable)

6777946

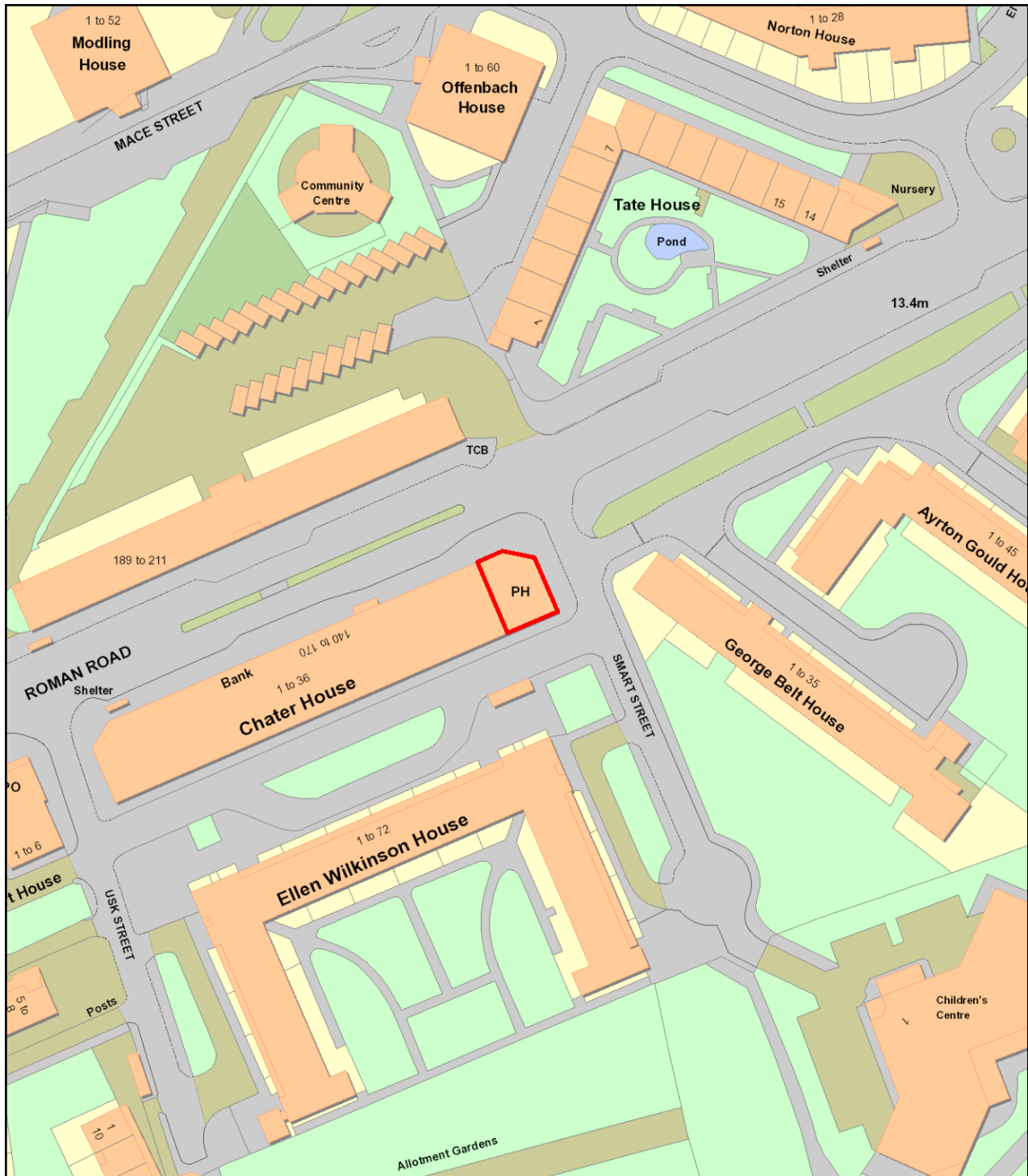
Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Stephen Baldwin

State whether access to the premises by children is restricted or prohibited

No

# Appendix 3

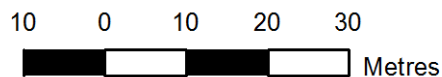


# Angel and Crown 170 Roman Road

## Map 1



Scale 1:1135



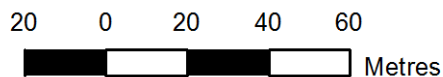


# Angel and Crown 170 Roman Road

## Map 2



Scale 1:2270



Produced by London Borough of Tower Hamlets on 08/11/2017. © Crown copyright and database rights 2012 Ordnance Survey, London Borough of Tower Hamlets 100019288.

# Appendix 4

## Corinne Holland

---

**From:** Suzy Norman <[REDACTED]>  
**Sent:** 18 October 2017 19:48  
**To:** Licensing  
**Subject:** Angel and Crown pub Bethnal Green

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi,

As a resident of [REDACTED] the Angel and Crown pub in Roman Rd, I strongly oppose renewing its licence. I have lived here for 14 yrs and the noise and fighting from there at the weekend has seriously affected our quality of life. It's unacceptable to be expected to live like this.

Yours faithfully,

Suzy Norman  
[REDACTED]  
[REDACTED]  
[REDACTED]

--

<http://www.spotlight.com/1532-4532-3730>

## Corinne Holland

---

**From:** Suzy Norman <[REDACTED]>  
**Sent:** 19 October 2017 22:08  
**To:** Licensing  
**Subject:** Angel and Crown pub, Roman Rd E2

**Categories:** Green Category

Dear Sir/Madam,

I am writing, as a resident of [REDACTED] the premises of the Angel and Crown pub in Roman Rd, to strongly request their license is not renewed. Currently they have a weekend closing time of 7 pm and since this has been in force anti-social noise and fighting has all but ceased. As a resident of [REDACTED] for 14 yrs, I cannot begin to tell you how much distress has been caused by the noise and fighting from the pub. Please don't make us return to those dark days.

Yours faithfully,

Suzy Norman  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

# Appendix 5



## Corinne Holland

---

**From:** Phil Norman <[REDACTED]>  
**Sent:** 19 October 2017 15:32  
**To:** Corinne Holland  
**Subject:** RE: FW: Angel and Crown pub licence, Roman Road

Yes, it is:

[REDACTED]  
[REDACTED]  
[REDACTED]

Thank you.

On 19 Oct 2017 3:30 pm, "Corinne Holland" <[Corinne.Holland@\[REDACTED\]](mailto:Corinne.Holland@[REDACTED])> wrote:

Dear Mr Norman

Thank you for your email but could I have your full address please.

Kind regards

*Corinne Holland - Licensing Officer*

Licensing Team . Environmental Health & Trading Standards . John Onslow House . [1 Ewart Place . London E3 5EQ](#)

☎:020 7364 3986 | ☎:020 7364 5008 | 💻:[corinne@\[REDACTED\]](#)  
📧:[Licensing@towerhamlets.gov.uk](mailto:Licensing@towerhamlets.gov.uk)

**From:** Phil Norman [mailto:[\[REDACTED\]](mailto:[REDACTED])]  
**Sent:** 19 October 2017 14:27  
**To:** Corinne Holland  
**Subject:** Re: FW: Angel and Crown pub licence, Roman Road

Dear Corrinne,

Apologies for leaving this out.

My concern is with public order and public safety, as fighting and disturbances break out in the pub and surrounding area with alarming frequency when it had its licence, in late evening and well into the night. Since the licence was suspended, these have notably reduced by a great deal.

Many thanks,

On Thu, Oct 19, 2017 at 12:32 PM, Corinne Holland <[Corinne.Holland@london.gov.uk](mailto:Corinne.Holland@london.gov.uk)> wrote:

Dear Mr Norman

### **Licensing Act 2003**

Review of the Premises Licence for , (Angel and Crown), [170 Roman Road, London E2 0RY](#)

Thank you for your email, the contents of which are noted.

Unfortunately I cannot accept this as a valid representation at this point, as it does not contain enough information. In order for us to consider your representation, you must make it clear how this premises has an impact to one or more of the following licensing objectives:

- the prevention of crime and disorder
- the prevention of public nuisance
- public safety
- the protection of children from harm

You need to expand on how you are currently detrimentally affected by this premises.

I look forward to hearing from you. Please respond by **23/10/17** at the latest, otherwise I will have to consider your representation as being invalid and it will be discounted from the final report for consideration by the Licensing Sub Committee.

I am also required to have your full name and address and please note the premises is entitled to a full, un-redacted copy of your representation. If you do not wish to supply your details then your representation in support of the police review can be made through your ward councillor, the police or other representative body.

Kind regards

*Corinne Holland - Licensing Officer*

Licensing Team . Environmental Health & Trading Standards . John Onslow House . [1 Ewart Place . London E3 5EQ](#)

:020 7364 3986 | :020 7364 5008 | :[corinne.holland](#) [REDACTED] |  
:[Licensing@towerhamlets.gov.uk](mailto:Licensing@towerhamlets.gov.uk)

**From:** Phil Norman [REDACTED]  
**Sent:** 19 October 2017 11:53  
**To:** Licensing  
**Subject:** Angel and Crown pub licence, Roman Road

Dear sir/madam,

I am writing to express my opposition to the re-granting of the licence to the Angel and Crown pub in Roman Road.

I am a resident of [REDACTED], in the area.

Thank you for your time,

--

# Appendix 6



Dear Licencing Section of  
Tower Hamlets,

Regarding the notice outside The Angel & Crown Pub  
at 170 Roman Rd., for a licence renewal:

I am writing to confirm that the pub  
continuously undermines any crime, disorder  
and public nuisance objectives.

Since it has been closing early on Friday and  
Saturday evenings, this has helped. Crime  
related incidents seem to have been reduced.

I live in a flat on the [REDACTED]

[REDACTED] I have continuously  
witnessed incidents resulting in the police being  
called out. Mainly public disorder, fighting,  
anti-social behavior, shouting and screaming.  
Extreme drunkenness, people urinating on our  
front door, etc. Many apparent incidents of  
drug dealing and consumption, especially behind  
the pub, right under my balcony.

I strongly feel the licence should  
not be renewed.

Yours Sincerely, Hugh Mendes

# Appendix 7

# **Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003**

Updated April 2017

## **The review process**

- 11.1 The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.
- 11.2 At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives.
- 11.3 An application for review may be made electronically, provided that the licensing authority agrees and the applicant submits a subsequent hard copy of the application, if the licensing authority requires one. The licensing authority may also agree in advance that the application need not be given in hard copy. However, these applications are outside the formal electronic application process and may not be submitted via GOV.UK or the licensing authority's electronic facility.
- 11.4 In addition, the licensing authority must review a licence if the premises to which it relates was made the subject of a closure order by the police based on nuisance or disorder and the magistrates' court has sent the authority the relevant notice of its determination, or if the police have made an application for summary review on the basis that premises are associated with serious crime and/or disorder.
- 11.5 Any responsible authority under the 2003 Act may apply for a review of a premises licence or club premises certificate. Therefore, the relevant licensing authority may apply for a review if it is concerned about licensed activities at premises and wants to intervene early without waiting for representations from other persons. However, it is not expected that licensing authorities should normally act as responsible authorities in applying for reviews on behalf of other persons, such as local residents or community groups. These individuals or groups are entitled to apply for a review for a licence or certificate in their own right if they have grounds to do so. It is also reasonable for licensing authorities to expect other responsible authorities to intervene where the basis for the intervention falls within the remit of that other authority. For example, the police should take appropriate steps where the basis for the review is concern about crime and disorder or the sexual exploitation of children. Likewise, where there are concerns about noise nuisance, it is reasonable to expect the local authority exercising environmental health functions for the area in which the premises are situated to make the application for review.

- 11.6 Where the relevant licensing authority does act as a responsible authority and applies for a review, it is important that a separation of responsibilities is still achieved in this process to ensure procedural fairness and eliminate conflicts of interest. As outlined previously in Chapter 9 of this Guidance, the distinct functions of acting as licensing authority and responsible authority should be exercised by different officials to ensure a separation of responsibilities. Further information on how licensing authorities should achieve this separation of responsibilities can be found in Chapter 9, paragraphs 9.13 to 9.19 of this Guidance.
- 11.7 In every case, any application for a review must relate to particular premises in respect of which there is a premises licence or club premises certificate and must be relevant to the promotion of one or more of the licensing objectives. Following the grant or variation of a licence or certificate, a complaint regarding a general issue in the local area relating to the licensing objectives, such as a general (crime and disorder) situation in a town centre, should generally not be regarded as a relevant representation unless it can be positively tied or linked by a causal connection to particular premises, which would allow for a proper review of the licence or certificate. For instance, a geographic cluster of complaints, including along transport routes related to an individual public house and its closing time, could give grounds for a review of an existing licence as well as direct incidents of crime and disorder around a particular public house.
- 11.8 Where a licensing authority receives a geographic cluster of complaints, the authority may consider whether these issues are the result of the cumulative impact of licensed premises within the area concerned. In such circumstances, the authority may also consider whether it would be appropriate to include a special policy relating to cumulative impact within its licensing policy statement. Further guidance on cumulative impact policies can be found in Chapter 14 of this Guidance.
- 11.9 Representations must be made in writing and may be amplified at the subsequent hearing or may stand in their own right. Additional representations which do not amount to an amplification of the original representation may not be made at the hearing. Representations may be made electronically, provided the licensing authority agrees and the applicant submits a subsequent hard copy, unless the licensing authority waives this requirement.
- 11.10 Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation.



- 11.11 If the application for a review has been made by a person other than a responsible authority (for example, a local resident, residents' association, local business or trade association), before taking action the licensing authority must first consider whether the complaint being made is relevant, frivolous, vexatious or repetitious. Further guidance on determining whether a representation is frivolous or vexatious can be found in Chapter 9 of this Guidance (paragraphs 9.4 to 9.10).

## **Repetitious grounds of review**

- 11.12 A repetitious ground is one that is identical or substantially similar to:

- a ground for review specified in an earlier application for review made in relation to the same premises licence or certificate which has already been determined; or
- representations considered by the licensing authority when the premises licence or certificate was granted; or
- representations which would have been made when the application for the premises licence was first made and which were excluded then by reason of the prior issue of a provisional statement; and, in addition to the above grounds, a reasonable interval has not elapsed since that earlier review or grant.

- 11.13 Licensing authorities are expected to be aware of the need to prevent attempts to review licences merely as a further means of challenging the grant of the licence following the failure of representations to persuade the licensing authority on an earlier occasion. It is for licensing authorities themselves to judge what should be regarded as a reasonable interval in these circumstances. However, it is recommended that more than one review originating from a person other than a responsible authority in relation to a particular premises should not be permitted within a 12 month period on similar grounds save in compelling circumstances or where it arises following a closure order.
- 11.14 The exclusion of a complaint on the grounds that it is repetitious does not apply to responsible authorities which may make more than one application for a review of a licence or certificate within a 12 month period.
- 11.15 When a licensing authority receives an application for a review from a responsible authority or any other person, or in accordance with the closure procedures described in Part 8 of the 2003 Act (for example, closure orders), it must arrange a hearing. The arrangements for the hearing must follow the provisions set out in regulations. These regulations are published on the Government's legislation website ([www.legislation.gov.uk](http://www.legislation.gov.uk)). It is particularly important that the premises licence holder is made fully aware of any representations made in respect of the premises, any evidence supporting the representations and that the holder or the holder's legal representative has therefore been able to prepare a response.

## **Powers of a licensing authority on the determination of a review**

- 11.16 The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.
- 11.17 The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.
- 11.18 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker.
- 11.19 Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:  
modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;  
• exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption)<sup>10</sup>;  
• remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;  
• suspend the licence for a period not exceeding three months;  
• revoke the licence.
- 11.20 In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review.
- 11.21 For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.

- 11.22 Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems that impact upon the licensing objectives.
- 11.23 Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives or preventing illegal working. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence.

## **Reviews arising in connection with crime**

- 11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.
- 11.25 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.

- 11.26 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.
- 11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:
- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
  - for the sale and distribution of illegal firearms;
  - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
  - for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
  - for prostitution or the sale of unlawful pornography;
  - by organised groups of paedophiles to groom children;
  - as the base for the organisation of criminal activity, particularly by gangs;
  - for the organisation of racist activity or the promotion of racist attacks;
  - for employing a person who is disqualified from that work by reason of their immigration status in the UK;
  - for unlawful gambling; and
  - for the sale or storage of smuggled tobacco and alcohol.
- 11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.

## **Review of a premises licence following closure order**

11.29 Licensing authorities are subject to certain timescales, set out in the legislation, for the review of a premises licence following a closure order under section 80 of the Anti-social Behaviour, Crime and Policing Act 2014 or section 38 of and Schedule 6 to the Immigration Act 2016. The relevant time periods run concurrently and are as follows:

- when the licensing authority receives notice that a magistrates' court has made a closure order it has 28 days to determine the licence review – the determination must be made before the expiry of the 28th day after the day on which the notice is received;
- the hearing must be held within ten working days, the first of which is the day after the day the notice from the magistrates' court is received;
- notice of the hearing must be given no later than five working days before the first hearing day (there must be five clear working days between the giving of the notice and the start of the hearing).

## **Review of a premises licence following persistent sales of alcohol to children**

11.30 The Government recognises that the majority of licensed premises operate responsibly and undertake due diligence checks on those who appear to be under the age of 18 at the point of sale (or 21 and 25 where they operate a Challenge 21 or 25 scheme). Where these systems are in place, licensing authorities may wish to take a proportionate approach in cases where there have been two sales of alcohol within very quick succession of one another (e.g., where a new cashier has not followed policy and conformed with a store's age verification procedures). However, where persistent sales of alcohol to children have occurred at premises, and it is apparent that those managing the premises do not operate a responsible policy or have not exercised appropriate due diligence, responsible authorities should consider taking steps to ensure that a review of the licence is the norm in these circumstances. This is particularly the case where there has been a prosecution for the offence under section 147A or a closure notice has been given under section 169A of the 2003 Act. In determining the review, the licensing authority should consider revoking the licence if it considers this appropriate.

# Appendix 8

# **Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003**

Updated April 2017

## **Crime and disorder**

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority ("SIA") as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.

- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.



# Appendix 9

## **Crime and Disorder** — Licensing Policy, updated March 2015

- 6.1 Licensed premises, especially those offering late night / early morning entertainment, alcohol and refreshment for large numbers of people, can be a source of crime and disorder problems.
- 6.2 When addressing crime and disorder the applicant should initially identify any particular issues (having regard to their particular type of premises and / or activities) which are likely to adversely affect the promotion of the crime and disorder objective. Such steps as are required to deal with these identified issues should be included within the applications operating schedule. Where a Crime Prevention Officer from the Metropolitan Police makes recommendations for premises that relate to the licensing objectives, the operating schedule should normally incorporate the suggestions.
- 6.3 Applicants are recommended to seek advice from Council Officers and the Police as well as taking into account, as appropriate, local planning and transport policies, with tourism, cultural and crime prevention strategies, when preparing their plans and Schedules.
- 6.4 In addition to the requirements for the Licensing Authority to promote the licensing objectives, it also has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the Borough.
- 6.5 The Licensing Authority, if its discretion is engaged, will consider attaching Conditions to licences and permissions to deter and prevent crime and disorder both inside and immediately outside the premises and these may include Conditions drawn from the Model Pool of Conditions relating to Crime and Disorder given in Section 182 of the Licensing Act 2000. (See **Appendix 2.**)
- 6.6 **CCTV** - The Licensing Authority, if its discretion is engaged, will attach conditions to licences, as appropriate where the conditions reflect local crime prevention strategies, for example the provision of closed circuit television cameras.
- 6.7 **Touting** - The Council has had a significant number of complaints relating to premises which are substantially or mainly restaurants where "touting" is a problem. Touting is soliciting for custom. Consequently, in relation to such premises the Licensing Authority, where its discretion is engaged will insert a standard condition that prohibits 'touting' as follows:-
  - 1) No person shall be employed to solicit for custom or be permitted to solicit for custom for business for the premises in any public place within a 500 meters radius of the premises as shown edged red on the attached plan.( marked as Appendix -)
  - 2) Clear Signage to be placed in the restaurant windows stating that the premises supports the Council's 'No Touting' policy.

- 6.8 **Street Furniture** - This would include Advertising Boards, they are sometimes placed in such a way as to be a nuisance to the public on the highway, or they encourage the consumption of alcohol in areas that are not licensed. The Licensing Authority expects applicants to have ensured that they fully comply with the Council's rules relating to authorisation of obstructions on the highway and a licence permission to place advertising boards or street furniture on the highway should normally have been obtained from Tower Hamlets Markets Service before an application for a licence is made. Where proportionate and appropriate, and its discretion is engaged, the Licensing Authority will impose conditions in relation to street seats and tables or boards, including on private land.
- 6.9 **Fly Posting** - The Council has experienced significant problems with "fly posting" in relation to venues that offer entertainment. Fly posting is the unauthorised posting of posters / advertisements etc. Where it considers it appropriate and its discretion is engaged, the Licensing Authority will attach conditions relating to the control of fly posting to ensure that venues clearly prohibit all fly posting in their contract terms with others and they effectively enforce this control.
- 6.10 **Responsible Drinking** - The Licensing Authority expects alcohol to be promoted in a responsible way in the Borough. This should incorporate relevant industry standards, such as the Portman Group. Where appropriate and proportionate, if its discretion is engaged, the Licensing Authority will apply conditions to ensure responsible drinking. The Licensing Authority also recognises the positive contribution to best practice that "Pubwatch" and other similar schemes can make to achieving the licensing objectives and is committed to working with them. Model Pool Conditions from the Licensing Act 2003, Section 182 Guidance are in Appendix 2.
- 6.11 **Illicit Goods: Alcohol and Tobacco** - The Licensing Authority will consider licence review applications where there is evidence that illicit alcohol has been offered for sale on the premises. Where other illicit goods, such as tobacco, have been found this may be considered by the Licensing Authority as evidence of poor management and have the potential to undermine the licensing objectives.
- 6.12 Illicit alcohol means alcohol that is, counterfeit, bears counterfeit duty stamps and or smuggled.
- 6.13 Illicit tobacco means, counterfeit, and/or non UK duty paid tobacco products.
- 6.14 Illicit goods mean articles that are counterfeit, that do not comply with the classification and labelling requirements of the Video Recordings Acts and/or that breach other Trading Standards legislation such as consumer safety and unfair commercial practices

6.15 In particular the Licensing Authority is mindful of the advice provided in the guidance issued by the Home Office under section 182 of the Act "Reviews arising in connection with crime".

6.16 The Licensing Authority will exercise its discretion to add a standard condition as follows:-

Smuggled goods

1) The premises licence holder and any other persons responsible for the purchase of stock shall not purchase any goods from door-to-door sellers other than from established traders who provide full receipts at the time of delivery.

2) The premises licence holder shall ensure that all receipts for goods bought include the following details:

- I. Seller's name and address
- II. Seller's company details, if applicable
- III. Seller's VAT details, if applicable
- IV. Vehicle registration detail, if applicable

3) Legible copies of the documents referred to in 2) shall be retained on the premises and made available to officers on request.

4) The trader shall obtain and use a UV detection device to verify that duty stamps are valid.

5) Where the trader becomes aware that any alcohol may be not duty paid they shall inform the Police of this immediately.

# Appendix 10

## Corinne Holland

---

**From:** Corinne Holland  
**Sent:** 19 October 2017 11:43  
**To:** 'Emma Smith'  
**Subject:** RE: Premises Licence Review - Angel and Crown

Dear Ms Smith

The Licensing Authority was not aware that that Mr Anthony Hynes is running the premises whilst Mr Baldwin is away with a view of taking over the pub in the future. I have informed the police and they were not aware either.

There is a provisional date set for the hearing of the 29<sup>th</sup> November 2017. A formal notification will be sent nearer the time. Please note until you receive this formal notification the date is subject to change.

The notifications are posted out and will be posted to the Premises Licence Holder.

Kind regards

**Corinne Holland - Licensing Officer**

Licensing Team . Environmental Health & Trading Standards . John Onslow House . 1 Ewart Place . London E3 5EQ

☎:020 7364 3986 | ☎:020 7364 5008 | 💻:[corinne](#) [REDACTED]

✉:[Licensing@towerhamlets.gov.uk](mailto:Licensing@towerhamlets.gov.uk)

**From:** Emma Smith [REDACTED]  
**Sent:** 16 October 2017 14:47  
**To:** Corinne Holland  
**Subject:** Fwd: Premises Licence Review - Angel and Crown

Good Afternoon Corinne,

Thank you for your email. Rhonda and Stephen Baldwin are currently away and are not due to return until the 12th of November. Before they left they ensured that a copy of your notice was displayed at the bar within the premises.

As you may be aware the Angel and Crown now has a new Tenant at Will in place who took over the management of the property as of the 8th October 2017. He (Anthony Hynes) has managed several other premises in the area including The Albert in Bow. He currently holds a personal licence and will be looking to take over the premises ( and premises licence) on a permanent basis as soon as the issues with this have been resolved.

In regards to the complaint, several changes to the operation of the business have been made to rectify the issues including closing early on Friday and Saturday nights (approx 7 pm). The new manager is trying to resolve the issues raised in the complaint and we would ask that all due consideration be given to him while he endeavours to resolve these issues.

Could you please advise when the hearing for the review of the licence is scheduled to take place, we would ask that this be after the Baldwin's return to the UK.

If you have any queries please do not hesitate to contact me

Kind Regards

----- Forwarded message -----

From: **Rhonda Baldwin** <[REDACTED]>  
Date: 10 October 2017 at 18:53  
Subject: Fwd: Premises Licence Review - Angel and Crown  
To: [REDACTED]

Sent from my iPad

Begin forwarded message:

**From:** Corinne Holland <[Corinne.Holland@\[REDACTED\]](mailto:Corinne.Holland@[REDACTED])>  
**Date:** 10 October 2017 at 12:17:35 GMT-4  
**To:** "[REDACTED]"  
**Subject:** FW: Premises Licence Review - Angel and Crown

Dear Stephen

**Licensing Act 2003 – Premises Licence Review**

**Re: Angel and Crown, [170 Roman Road, London, E2 0RY](#)**

As you are aware your premises is subject to a police review.

As part of this process it is a legal requirement to display the statutory blue notice at the premises.

The Licensing Authority have affixed a number of notices to the lamppost directly outside the premises which have been removed. An officer visited the premises again today and there is no notice being displayed.

On 26/9/17 I personally attended the premises and attached one to the lamppost outside as well as put one up in the pub window (on the inside of the window). Both of these were removed. A new notice was attached on the 4/10/17 and this again has been removed.

As stated this notice is a statutory notice and is required to be displayed for the 28 day consultation period.

I must inform you that you, your staff, or your customers, should not remove these notices.  
This matter will be raised in the Licensing Sub Committee Review Hearing.

Please acknowledge this email

Kind regards

*Corinne Holland - Licensing Officer*

Licensing Team . Environmental Health & Trading Standards . John Onslow House . [1 Ewart Place](#) .  
[London E3 5EQ](#)

☎:020 7364 3986 | ☎:020 7364 5008 | 💻:corinne [REDACTED]  
✉:[Licensing@towerhamlets.gov.uk](mailto:Licensing@towerhamlets.gov.uk)

\*\*\*\*\*  
\*\*\*\*\*

Working Together for a Better Tower Hamlets  
Web site : <http://www.towerhamlets.gov.uk>

London Borough of Tower Hamlets E-Mail Disclaimer.

This communication and any attachments are intended for the addressee only and may be confidential. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this E-Mail in error please notify us as soon as possible and delete this E-Mail and any attachments. This message has been checked for viruses, however we cannot guarantee that this message or any attachment is virus free or has not been intercepted or amended. The information contained in this E-Mail may be subject to public disclosure under the Freedom of Information Act 2000. Unless the information is legally exempt from disclosure, the Confidentiality of this E-Mail and your reply cannot be guaranteed.

If your request relates to a Freedom of Information enquiry, please resend this to  
[foi@towerhamlets.gov.uk](mailto:foi@towerhamlets.gov.uk)

\*\*\*\*\*  
\*\*\*\*\*

Please consider your environmental responsibility: Before printing this e-mail or any other document , ask yourself whether you need a hard copy.